

Check the headset choice

WP1 | Fresh task | Listen without the presenter's stock sheet

Six colleagues need one headset each for training. The total budget is £120. Listen to the recommendation and check whether it meets your team's needs.

1. Record what you hear

Model and two reasons:

Total price for six headsets:

Next check before ordering:

2. Ask a useful question

Ask about a fact or reason in the talk. Check whether the quoted price is for one headset or all six. If that is already clear, ask about a comparison or a missing detail.

3. Explain your team's need

The team's computers have **USB-C ports only**. Headsets must connect directly. No adapters are available or permitted for this purchase.

Tell the presenter. Ask whether the recommended headsets will connect directly. If they will not, ask for a suitable alternative within the budget.

If the connection is already clear, ask when the headsets will arrive or what the warranty covers. Accept that this may need checking before ordering.

Final model, total price and what needs checking:

Explain the final recommendation to the presenter. Ask them to confirm or correct it. Do not treat a recommendation as an order that has already been placed.