

# Usually ... but today ...

PLAY1 · Shared page - use after comparing the pictures

## 2. Open the staff notebook. These are the usual jobs.

| Person | Usual job                           |
|--------|-------------------------------------|
| Nia    | takes customer orders               |
| Omar   | makes coffee                        |
| Leo    | serves customers at their tables    |
| Beth   | manages bookings and answers emails |

### Routines and what is happening now

**Present simple:** Nia usually **takes** orders. / **Does** she usually **take** orders?

**Present continuous:** She **is painting** now. / **Is** she **painting**?

Use **am/is/are + verb-ing** for the action in the picture.

**Picture A:** Nia usually takes orders, but today she's painting the window frame.

## 3. Complete the sentences and questions.

- Omar usually \_\_\_\_\_ coffee. (make)
- In Picture B, he \_\_\_\_\_ a plant. (water)
- \_\_\_\_\_ Beth usually \_\_\_\_\_ bookings? (manage)
- \_\_\_\_\_ Leo \_\_\_\_\_ a menu in Picture B? (read)

**Fix this update for Picture A: Nia usually taking orders, but now she paints the window.**

Then tell your partner about one other person: their usual job and their action today.

## 4. The manager is away. Plan the jobs, then make a call.

### A | No coffee machine

The machine stops. A group wants sixteen coffees. Other drinks are available.

### B | The band is early

The band arrives an hour early. Tables fill the music space. Customers still need serving.

Choose A or B. Agree jobs for Nia, Omar, Leo and Beth. Give everyone a useful task. One partner is the manager on a video call; the other gives the update. Describe the usual jobs and what everyone is doing now. The manager asks two questions. Swap roles.

**Try: We usually... / At the moment... / ...isn't... because... / Maybe we could...**